

Nomination: 585

Metro Water Recovery (Metro); former name is Metro Wastewater Reclamation District

Started at: 4/1/2022 03:37 PM - Finalized at: 4/8/2022 12:34 PM

Page: EIM Nomination Form
APPLICATION DEADLINE: April 8, 2022, 11:59 pm EST
All fields indicated by a red asterisk (*) must be completed
Category EIM Platinum Level
SUBMITTING AGENCY'S INFORMATION
Submitting Agency's Name Metro Water Recovery (Metro); former name is Metro Wastewater Reclamation District
Name and Title of Application Submitter Colleen Miller, Public Information Specialist
Email of Individual Submitting Application cmiller@metrowaterrecovery.com
Signature of Individual Submitting Application (pdf/jpg) Download File (https://vo-general.s3.amazonaws.com/1791819d-f6fc-46c3-b1b7-a1d38a2bd4d4/4aabc9de-6897-47d0-8aa7-6394399898d0?AWSAccessKeyId=AKIAJ4PRWO26HAX3IOCA&Expires=1737567481&response-content-disposition=inline%3B%20filename%3D%22ColleenMiller_sig.jpg%22&response-content-type=image%2Fjpeg&Signature=n9xkKO59DOyr7LOB5sY3hlfIXmU%3D)
City Denver
State (Abbreviation ONLY) CO
Service Area Population 2.2 million
Agency Logo - Hi-Res Picture (.jpg or .png) Download File (https://vo-general.s3.amazonaws.com/1791819d-f6fc-46c3-b1b7-a1d38a2bd4d4/13369c14-6324-49f4-8fd7-56178706b377?AWSAccessKeyId=AKIAJ4PRWO26HAX3IOCA&Expires=1737567481&response-content-disposition=inline%3B%20filename%3D%22MWR_Logo_color.png%22&response-content-type=image%2Fpng&Signature=OB4YJx379V9EpZPKVpe83RdWDMw%3D)
NOMINATION SUBMITTAL

Please Indicate One

Platinum (9 Attributes)

All Attribute descriptions should be single-spaced, using the 12-point font (Times Roman or equivalent), with no less than 1-inch margins on 8.5 x 11-inch paper. A header must be included on each page with the following information:

NACWA Excellence in Management Recognition Program

Agency Name

Attribute (being described) add "resubmitted Gold/Silver from 2021" for re-submittals

Note that every applicant is required to include Product Quality and Financial Viability as part of their minimum demonstrated Attributes.

Please review the APPLICATION BASICS (<https://eim.secure-platform.com/a/page/Guidelines/AppBasics>) and/or SAMPLE APPLICATIONS (<https://eim.secure-platform.com/a/page/Guidelines/SampleApps>) to ensure correct formatting and content

Please check the appropriate boxes (at least 5 that includes Product Quality and Financial Viability)

Select Submitted Attributes

Product Quality (Required Attribute for all Applicants), Financial Viability (Required Attribute for all Applicants), Customer Satisfaction (Metrics Required), Stakeholder Understanding & Support, Operational Optimization (Metrics Required)

Select Submitted Attributes

Employee & Leadership Development, Enterprise Resiliency (Inclusive of all enterprise resiliency initiatives, not solely emergency management) , Infrastructure Strategy & Performance (Metrics Desired), Community Sustainability, Water Resource Sustainability

Attributes Narrative (pdf)

Download File (https://vo-general.s3.amazonaws.com/1791819d-f6fc-46c3-b1b7-a1d38a2bd4d4/1eb81314-d9bf-47c4-8af0-1800096cf857?AWSAccessKeyId=AKIAJ4PRWO26HAX3IOCA&Expires=1737567481&response-content-disposition=inline%3B%20filename%3D%22MetroWaterRecoveryDenver_EIM%20app_NACWA_040822.pdf%22&response-content-type=application%2Fpdf&Signature=2F%2FqUxe6gijqYUuJX3lxy3qXaGE%3D)

REFERENCE MATERIALS

Strategic Plan Hyperlink (URL)

<https://www.metrowaterrecovery.com/wp-content/uploads/2021/03/MWRD-2016-Strategic-Plan.pdf> (<https://www.metrowaterrecovery.com/wp-content/uploads/2021/03/MWRD-2016-Strategic-Plan.pdf>)

Relevant Page References

4-5, 12, 15, 18-21

Financial Plan Hyperlink (URL)

<https://www.dropbox.com/s/5lcrq4ntf20o376/Metro%20Final%202022%20Budget%20Volume%20I.pdf?dl=0>
(<https://www.dropbox.com/s/5lcrq4ntf20o376/Metro%20Final%202022%20Budget%20Volume%20I.pdf?dl=0>)

Relevant Page References

M-1 to M-13, 5

Strategic Metrics (URL)**

https://www.dropbox.com/s/q8rqlfv1kjiisf1/Metro%20Water%20Recovery%20Communication%20Plan.pdf?dl=0
(https://www.dropbox.com/s/q8rqlfv1kjiisf1/Metro%20Water%20Recovery%20Communication%20Plan.pdf?dl=0)

Relevant Page Number References

ES2-5

APPLICATION AUTHORIZATION

Please contact [btrombino@nacwa.org \(mailto:btrombino@nacwa.org?subject=Who%20is%20Our%20NACWA%20Primary%20Contact%20for%20the%20EIM%20Application%3F\)](mailto:btrombino@nacwa.org) if you do not know the name of your NACWA Representative (SUBJECT: Who is Our NACWA Primary Contact for the EIM application?)

Name of Submitting Agency's NACWA Representative

Mickey Conway

Title of Submitting Agency's NACWA Representative

Chief Executive Officer

FedEx Delivery Address for NACWA Representative

6450 York Street
Denver Colorado 80229 US

Email of Submitting Agency's NACWA Representative

mconway@metrowaterrecovery.com

Signature of Submitting Agency's NACWA Representative (pdf/jpg)

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Please review your application prior to finalizing it. All fields with a red asterisk (*) must be completed. If you have any questions in regard to submitting your application, please contact [Brédy Trombino \(mailto:btrombino@nacwa.org?subject=EIM%20Application%20Questions%20-%20PreCompletion\)](mailto:btrombino@nacwa.org) at 202.533.1820.